

# FaxCore® and RightFax v9.0 Comparative Analysis

Company and Product	FaxCore® Server	Captaris – RightFax Business Server
Company Background and Mission Statement	<p>The FaxCore engineers have a passion for developing revolutionary technologies that solve real business problems.</p> <p>Their mission is to push innovation in fax technology, to lead the way in forward thinking fax solutions, and to be the ultimate source of information and insight about the future of a fax.</p> <p>Whereas the other fax server companies are focusing development resources into other technologies (mobile messaging, e-document, etc) and curtailing their investments in outdated client-server fax servers, FaxCore has developed a next generation fax server based on the Microsoft .NET platform.</p>	<p>Captaris is a leading provider of business information delivery solutions that integrate, process and automate the flow of messages, data and documents. Captaris produces a suite of proven products and services, in partnership with leading enterprise technology companies, delivered through a global distribution network.</p>
<b>Open Database Design</b>	Your SQL Database or FaxCore's ANSI SQL compliant database with no size or performance limitations.	Yes, using the MSDE version of SQL, which has size limitations and performance throttles.
<b>Platforms Supported</b>	Microsoft .NET, Windows 2000, Windows 2003	Windows NT/2000 Server, Windows 2003
<b>Architecture</b>	Web Services design that scales in distributed processing environments.	Client Server that can't scale without expensive and complicated clustering.
<b>Email Integration</b>	<p>Microsoft Exchange 5.5, 2000, 2003, SMTP, Notes, and other LDAP compliant mail systems.</p> <p>FaxCore's email integration is done without installing any software on the Exchange Server.</p>	<p>Exchange 5.5/2000, 2003, Notes, ccMail, GroupWise, MAPI, IMAP, SMTP.</p> <p>Exchange connectivity is accomplished with a Connector that must be installed on the Exchange Server(s). Schema extension is optional.</p>
<b>API for .NET</b>	Yes	Yes
<b>Distributed Processing</b>	Yes, separate processes can run on multiple servers, such as Rendering Engine and Document Server Engine.	No distributed processing with the Business Server. The Enterprise Server does allow for "work servers" to run on different machines.
<b>Allow for submission both email and fax addresses and be able to deliver PDF or TIFF to email recipients and faxes to fax destinations?</b>	Yes, FaxCore makes it easy for delivering information to the recipient via their preferred form, be it email or fax. This allows companies to maintain a single list for sending newsletters, surveys, Invoices, etc.	No.

<b>Company/Product</b>	<b>FaxCore® Server</b>	<b>Captaris – RightFax Business Server</b>
<b>Thin Client (standard issue browser)</b>	Yes, Standard issue Internet Explorer with no Java or ActiveX requirements	Yes, and comments from users indicate that the browser interface is very slow.
Terminal Server Client support	Citrix & Windows Terminal or pure browser	Citrix & Windows Terminal
<b>Received Fax Delivery Method</b>	FaxCore Document Server provides a high performance server for retrieval of faxes in a very efficient manner. File formats include PDF, TIFF, GIF, JPEG, etc. Users are sent an email containing a link to the document, eliminating the need for the fax image to be attached and stored in the email server repository.	Faxes are attached to email messages. This model forces all faxes (image files averaging 60K per page) to be stored in the Exchange Server's Information Store. Links can be sent to fax images instead of TIFF files, but this requires additional modules and servers.
<b>Fax Delivery Notifications</b>	FaxCore implemented email notifications for all fax transmissions. Intended fax recipients can be sent an email notification that a fax has been sent to them. If the fax fails, the intended recipient will be notified of the failed attempt and given options on how to reschedule the fax or redirect to another number. The fax sender is also notified via email with a delivery or non-delivery report.	The sender is sent a delivery or non-delivery report
Native File Attachment Rendering	Yes, with the FaxCore rendering engine which doesn't require that MS Office be installed. This architecture is faster, more stable and scales well.	Yes, with applications installed on the RightFax Server
Remote Administration	Yes, browser based with no extra client software	Yes, with RightFax Admin software installed.
OCR	Yes	Yes
<b>Automatic Archival of Faxes</b>	Yes	No
Cover Sheet Customization	Yes	Yes
Report Generator	Yes	Yes
Monitor Fax Status	Yes - Browser based	Yes - FAT client running in browser
Fax Spam Blocking	Yes	Yes
<b>Fax board support</b>	Built for the new Brooktrout TR114 and 1034 board. FaxCore's support of the new 4.0 API also adds support for the T.38 FoIP protocol and a board free fax server solution with the new SR140 Host Media drivers.	Brooktrout TR114 and 1034 series boards. Dialogic fax boards as well.
Number of fax channels supported	Unlimited. Due to the "internet appliance" type design, any number of servers with fax boards can be deployed, anywhere in the world, as they simply service a central database of fax jobs.	1,024
Pricing	Unlimited Users plus a Per Fax Line licenses.	Unlimited Users plus Per Fax Line licenses, plus a lot of "additional modules".